

TO: Suppliers of Special Processes (welding, heat treating, plating, finishing, etc.)

Tendeg tracks external provider (supplier) performance based upon quality, delivery, and provision of required certificates/test reports, as applicable, and maintains supplier data accordingly. If external providers fail to meet Tendeg's requirements for quality, delivery, and terms and conditions (including those stated herein), Tendeg personnel will resolve such issues using means appropriate to the nature and severity of problems encountered. Resolution may involve correction, Corrective Action, or disqualification of external providers from use, depending on the nature and severity of the issues.

To become and remain a supplier of special processes to Tendeg, please read, acknowledge, and accept the following Tendeg external provider requirements, applicable until further notice:

Tendeg requires external providers of special processes to provide evidence of process validation according to the requirements of ISO 9001:2015, 8.5.1 f or AS9100D 8.5.1.2. Evidence of validation could include a third-party registration to ISO 9001, AS9100 or similar standard that requires validation of special processes. Alternatively, external providers of special processes may provide a letter or other evidence of process validation (e.g., from aerospace customers).

Evidence of process validation must demonstrate conformity to the following requirements (excerpted from AS9100D 8.5.1.2):

The organization shall validate any processes for production and service provision where the resulting output cannot be verified by subsequent monitoring or measurement, and as a consequence, deficiencies become apparent only after the product is in use or the service has been delivered.

Validation shall demonstrate the ability of these processes to achieve planned results.

The organization shall establish arrangements for these processes including, as applicable:

- a) definition of criteria for review and approval of the processes;
- b) determination of conditions to maintain the approval;
- c) approval of facilities and equipment;
- d) qualification of persons;
- e) use of specific methods and procedures for implementation and monitoring the processes;
- f) requirements for documented information (records) to be retained.

The above terms and requirements pertain to each Tendeg Purchase Order/purchasing contract for special processes; acknowledgement and acceptance of the above terms and requirements will be evidenced by supplier's acceptance of applicable Tendeg Purchase Orders or purchasing contracts.